



Community & Residential Services Authority

AGENDA

DATE: Thursday, February 19, 2015

TIME: 9:30 a.m. – Noon

LOCATION: Video Conference Locations:

**Stratton Building
401 S. Spring Street
Room 500 ½
Springfield, IL**

**James R. Thompson Center
100 West Randolph
9th Floor, Room 035
Chicago, Illinois**

- I. Call to Order
- II. Approval of December 11, 2014 Minutes
- III. Staff Report
- IV. Agency Reports
- V. Old Business
 - A. CRSA Strategic Planning Report
 - B. Other
- VI. New Business
 - A. CRSA Caseload Trends & Dispute Resolution Case Updates
 - B. Other
- VII. Executive Committee Report
- VIII. Open Dialogue
- IX. Public Participation
- X. Comments and Announcements
- XI. Adjournment

*****Please remember to bring your materials received in the mail to the meeting!***